

Job Title: Customer Service Associate

Responsibilities:

- Set up front of house for service daily.
- Pour pints of beer, glasses of wine, NA beverages.
- Restock to-go beer fridge.
- Clean and sanitize areas of customer use.
- Wash bar and occasionally kitchen dishes.
- Move and tap kegs into the draft system.
- Engage with customers in a positive, on brand way.
- Talk enthusiastically about craft beer.
- Create a warm, welcoming, experience to all customers while showing gratitude for their business.
- Communicate effectively with co-workers.
- Occasionally plate food items from a small food menu.
- Use a point of sale to cash out customers accurately and quickly.
- Balance cash till at end of shift.

Additional shifts available if you have kitchen and food prep experience.

Hours:

- Wednesday shift. ~2pm-10pm. Guaranteed.
- Additional bar shifts available starting in December as our Bar Manager goes on maternity leave.
- If able to be trained up in the kitchen, additional shifts will be available.
- Training starts ASAP.

Preferred Experience:

- Experience in the service industry, especially serving alcohol.
- Ability to multi-task on busy service nights.
- TIPS trained or equivalent.
- Familiarization with food safety standards.
- Craft beer lover.

Wage:

- \$13-\$15 plus tips depending on experience. Tips average \$10/hr.

Dropped off and emailed resumes accepted.

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